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**What is The Effect of Technology Training for Teachers on Student Achievement?**

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### **Abstract**

This paper discusses the importance of teacher training in technology. One important question is looked at, specifically; does training in technology lead to increased student achievement? First we focus on the effectiveness of teacher training in technology, and then we look at the effectiveness of the use of technology on student learning.

## **What is The Effect of Technology Training for Teachers on Student Achievement?**

One thing my colleagues are always complaining about when it comes to technology is a lack of adequate training in how to use technology. A common complaint at every school I have worked at has been about how teachers are given technology to use, some of it very expensive, and not given enough training to use the technology effectively. This is a complaint that many people in our class discussions have brought up. A useful question to ask then is, how much of a difference does training teachers to use technology make on the performance of their students? Assuming that student performance, however it is measured, is linked to teacher preparation, we can hypothesize that there is a relationship between training teachers how to use technology effectively, and student achievement.

### **Review of Current Literature**

An important part of answering this question is addressing the issue of how well educational research is done in the area of technology since we need to know how good the tools are that will be used to answer this question. Kozma (2000) discusses this issue and decides that much work needs to be done improving our current educational research practices. He emphasizes that "Perhaps it is the paradigm rather than the researchers or the user community that needs to change." This suggests that we need to look at how we do educational research differently but the existing ways in which we collaborate are functional.

According to Cradler, J., Freeman, M., Cradler, R., McNabb, M. (2002), "A careful review of studies shows that more than the specific technology or software used, the context in which technology is applied is critical to the educator." The authors suggest that when training teachers to use technology in the classroom, one should focus on how the technology is useful, rather than which technology is most useful. This seems to me to be true, except that the typical level of

comfort with technology that teachers have is low enough that theory will be of no use to teachers without specific examples to draw upon and learn about. Therefore, training sessions should be used for a balance between practical hands-on examples and the theory behind the use of technology.

To paraphrase Brand, G. A. (1997) teacher training, in the area of technology especially, should:

"be flexible, take into account various needs, [provide] provisional support, be developed collaboratively, include remuneration and teacher recognition, be sustained, be linked to educational objectives, provide intellectual and professional stimulation with a clear administrative message."

These traits seem to be true of any professional development but especially so for technology training given that only "20% of teachers feel comfortable using technology" (Cradler et al. 2002).

One way to help ensure the successful implementation of a technology training plan, as suggested by Williams, L. A.; Atkinson, L. C.; Cate, J. M. & OHair, M. J. (2008), is to operate within a learning community environment. Rather than operate with "top-down leadership that hinders collaboration and professional learning" schools should "creat[e] technology enriched learning communities, where technology was used as an effective tool that is tightly linked to content standards and seamlessly integrated into ongoing classroom instruction." (Williams et al 2008). In such a learning community members work collaboratively to decide on technology policy and learn how to implement it.

After discussing this issue of technology use in the classroom with my classmates in ETEC 533, a common thread has emerged. Technology use in the classroom should be supported by

sound pedagogical techniques and planning. This view is supported by Schacter, J., and Fagnano, C. (1999) who make the same assertion. They add "...that teachers, administrators, policymakers, and parents need to understand the learning theories and principles around which the technology is designed in order to select and implement appropriate technologies that will have a significant impact on student achievement." So in order to make sound decisions about how and why one should use technology in the classroom, one must be trained.

This issue of amount of time devoted to technology training for teachers is an important thread that came up in our discussions as a class. According to a study by Swan, B., & Dixon, J. (2006) "mathematics teachers need continuous and relevant training and support, especially when teachers are teaching out-of-field or are new to the profession." This is true of any teacher, especially new teachers. In a recent non-scientific survey I conducted, over 50% of respondents indicated that they had less than 5 hours of technology training at their school.

These various papers have some common threads, similar to what we discussed as a class. Teachers need to be provided training, that training must be appropriate for what discipline the teachers are in, and uses of technology which are pedagogically sound need to be used. One area which I could not find information about, and which could be an area for further research, is the effect of the length of the training time on the success of the teachers' implementation of technology in the classroom.

Now that we have established what is necessary in order to make the necessary teacher training work, we need to look at how this training affects student learning. A high school principal mentions in Williams et al. (2008) that with "her low socioeconomic status students ... She observed increases in attendance and decreases in discipline problems in classrooms in

which teachers were integrating technology with authentic teaching and learning." Such anecdotal evidence, while heart warming, should be examined next to an analysis of data.

In a contextually limited study, Brush, T.A. (1997) discovered that when cooperative learning is used with integrated learning systems modest gains are made in student comprehension. He also noticed that "[i]n the cooperative group, 85% responded that they believed the computer math lessons helped them with their math classwork" suggesting a link between the social use of technology and higher self-evaluation of one's work.

When examining the factors influencing the use and implementation of technology related to student success, Baylor, A. L. & Ritchie, D. (2002) discovered "...a strong positive relationship between teachers who had a higher degree of openness to change and the impact of technology on students' higher-order thinking skills." In other words, having a teacher who was willing to experiment with technology was a strong indicator of positive student learning. This is interesting because it is unclear whether technology training would either reduce or increase experimentation.

Experimentation with technology might be increased because of improved self-confidence of the teachers related to training (Cradler et al. 2002). It could also be decreased because technology training is almost always done by presenting different tools to the user and the teacher may end up limiting their choices to the options presented. In this case technology training might actually be a hindrance to student success.

Schacter, J., and Fagnano, C. (1999) analyzed meta studies of different ways technology could be incorporated into student learning and discovered that computer based instruction has been shown to "moderately improve student learning." Using computer support collaborative learning, Schacter, J., and Fagnano, C. (1999) discovered through their meta-analysis shows

"...significant improvement in the inquiry cycle..." of student learning. Since this is a higher order skill, one would expect this is a result of increased comprehension.

However Lesgold (2000) notes that "[technology use] may fail either because the new possibility afforded by technology is not realized in classroom practice or because the infrastructure of the school does not allow the technology to facilitate improvements." So just because a school attempts to use technology does not guarantee that they will see improvement in student learning. Lesgold (2000) recognizes that places which already have strong technology support are often where studies showing improved student scores are done, and may not be indicative of the typical school environment.

Lesgold (2000) makes another important observation which is relevant to our discussion. He points out that standardized tests are often used to measure student learning, and that valuable technology experiences may not be represented by this form of assessment. He uses the ability to "write a really good report, which may take several days" as an example of a skill not easily captured by a standardized test. In order to therefore justify our assertion that student understanding has been improved, we need to look at a variety of assessments. Lesgold (2000) also suggests using expert analysis of school performance factors as an alternative to standardized testing.

We would also like to show that the use of technology has a positive effect on students' ability to think critically. Newman, D.R., Johnson, C., Webb, B. Cochrane, C. (1995) measured levels of critical thinking demonstrated by students using educational technology by using student questionnaires and a sophisticated content-analysis technique.

The questionnaires were useful as a self-evaluation of the students' critical thinking skills. The content-analysis method seemed a bit subjective in the sense that the researchers interpreted

statements made by the students as either exhibiting evidence of critical thinking or not.

However it seems like one of the only ways to measure this difficult to capture skill.

Both of these techniques, according to Newman,D.R et al. (1995) "showed evidence of similar amounts of critical thinking in both face-to-face seminars and computer conference discussions" and the content analysis showed that "...overall learn depth of critical thinking was higher when learning took place [using technology]."

So most studies reviewed here seem to show that pedagogically sound uses of technology lead to at least modest improvements in student understanding. A few studies mentioned that using technology for teaching rote skills actually negatively effects student performance. One study actually suggested that when teachers are experts in a technology, they may make the technology the focus of the lesson, and student performance in the actual content area may also be negatively affected. The conclusion we can draw here is that more research needs to be done on different ways technology can be used in the classroom, and which of these different techniques is most appropriate for helping to improve student understanding and reasoning skills.

### **Conclusion**

So to summarize, we can see that in order for technology training to be successful, we have to provide ample time for sustainment of the training, and plan our training to meet the needs of the diverse group of educators present in schools. We also need to be considering the environment in which the technology is to used and tailor the approach depending on a variety of factors, including previous levels of adoption of technology and the likelihood of continued support for the new technology.

However if this falls into place, and technology is used in a sensible, pedagogically sound way, numerous studies suggest that it can help with improving student retention and



understanding of material. A variety of reasons exist why this happens, with some studies reviewed pointing to increased student engagement, improved collaboration between students, and more effective tools for demonstrating information.

An important assumption is being made in this paper. We assume that if teachers receive proper training, that they will then turn around and use effective technological techniques in the classroom. This is likely not always the case, and certainly an area where further research needs to be done. It is entirely possible that when teachers learn new "tricks" to be used in the classroom that they often use these tricks because they have just learned them, rather than because they are pedagogically appropriate to their current classroom topic.

After reviewing the literature, it seems that more research needs to be done on the relationship between teacher training in technology and student achievement in the classroom.

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